

**WASHINGTON STATE DEPARTMENT OF HEALTH
EMS AND TRAUMA CONTACT INFORMATION
January 2012**

Office of Community Health Systems EMS and Trauma System Contact Information

Office of Community Health Systems Leadership		
Office Director	Janet Kastl	360-236-2801
EMS Section Manager	Dolly Fernandes	360-236-2858
Research and Data Analysis Section Manager	Kathy Schmitt	360-236-2869
Rural Health Systems Section Manager	Kris Sparks	360-236-2805
EMS Section Supervisor	Mike Lopez	360-236-2841

EMS Prehospital Education Assistance		
Training Program Approval and Technical Assistance	Dane Kessler	360-236-2842
EMS Training Course Applications	Debra Galvan	360-236-2838
EMS Training Course Technical Assistance	Dane Kessler	360-236-2842
National Registry of EMT (NREMT) Technical Assistance	Mike Lopez	360-236-2841
	Dane Kessler	360-236-2842
Senior EMS Instructor (SEI) Approval, Re-approval, Assistance	Debra Galvan	360-236-2838
	Dane Kessler	360-236-2842
OTEP Program Technical Assistance	Dane Kessler	360-236-2842
	Mike Routley	360-236-2851

Prehospital Medical Direction & Clinical Care		
Medical Program Director (MPD) Technical Assistance	Mike Lopez	360-236-2841
MPD Protocol Guidance	Mike Lopez	360-236-2841
MPD Protocol Review and Approval	Mike Lopez	360-236-2841
	Mike Routley	360-236-2851
BLS Protocol Development and Revision	Mike Lopez	360-236-2841
	Mike Routley	360-236-2851

Prehospital EMS Agency Technical Assistance		
Technical Assistance with Agency Licensure	Mike Routley	360-236-2851
Technical Assistance with Licensure Requirements	Mike Routley	360-236-2851
Alternate if Mike Routley Unavailable	Mike Lopez	360-236-2841
Prehospital Trauma Participation Grant Assistance	Eric Dean	360-236-2844

Regional EMS & Trauma Council Technical Assistance

Rural Health Section Manager	Kris Sparks	360-236-2805
East, South Central, Southwest, West Regions	Norm Fjosee	360-236-2875
North, Northwest, Central, North Central Regions	Scott Hogan	253-395-6799

Designation of Trauma Services

Designation of Trauma Services	Mary Rotert	360-236-2874
Designation Application Technical Assistance	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Trauma Clinical Care Guidelines	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Trauma Designation Policy Questions	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Designated Trauma Service Quality Improvement Technical Assistance	Mary Rotert	360-236-2874
Trauma Fund Technical Assistance	Eric Dean	360-236-2844

We encourage participation on the various stakeholder committees that provide expertise on EMS and Trauma care issues. Your expertise and input are invaluable to the process. If you are interested in participating, please refer to the contact information below for the committees or workgroups in which you are interested.

EMS & Trauma Stakeholder Committees

Staff Support to the EMS and Trauma Steering Committee	Dolly Fernandes	360-236-2858
Staff Support to Prehospital Technical Advisory Committee	Mike Lopez	360-236-2841
• MPD Workgroup	Mike Lopez	360-236-2841
• EMS Education Workgroup	Dane Kessler	360-236-2842
• Air Medical Workgroup	Mike Routley	360-236-2851
• Clinical Standards Workgroup	Mike Lopez	360-236-2841
Staff Support to Hospital Technical Advisory Committee	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Staff Support to Trauma Medical Directors Committee	Mary Rotert	360-236-2874
	Mike Lopez	360-236-2841
Staff Support to Cost Technical Advisory Committee	Eric Dean	360-236-2844
Staff Support to Outcomes Technical Advisory Committee	Kathy Schmitt	360-236-2869

Office of Customer Service. EMS Licensing and Certification Contact Information.

The Office of Customer Service processes licensing and certification applications. For assistance or to obtain answers to your agency licensing or personnel certification questions, please refer to the following contact information.

Prehospital EMS Licensing & Certification Assistance (HSQA Office of Customer Service)

The Office of Customer Service manages the intake and processing of personnel certification, re-certification, reciprocity, reissuance and personal status change applications. They also manage the intake, and processing of EMS agency licensing, re-licensure and trauma verification applications.

Credentialing Manager	Diane Young	360-236-4666
Licensing & Certification Supervisor	Jennifer Herbrand	360-236-4867
Licensing & Certification Lead	Andie Wagner	360-236-4964
Certification Application Processing & Assistance	Danielle Dooley	360-236-4669
Re-certification Application Processing & Assistance	Kay Normand	360-236-4935
On-Line Recertification Technical Assistance	Kay Normand	360-236-4935
Reciprocity Application Processing & Assistance	Danielle Dooley	360-236-4669
EMS Agency Licensure Processing & Assistance	Danielle Dooley	360-236-4669
EMS Service Vehicle Licensure Processing & Assistance	Danielle Dooley	360-236-4669
Agency Change Application Processing & Assistance	Kay Normand	360-236-4935